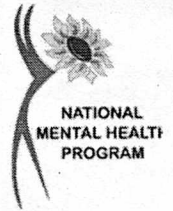




राजस्थान सरकार
राष्ट्रीय स्वास्थ्य मिशन, राजस्थान
चिकित्सा, स्वास्थ्य एवं परिवार कल्याण विभाग, स्वास्थ्य भवन,
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एनएचएम/एनएमएचपी/एसएनओ/ Telemanas Ext/Tender /2026/194

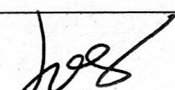
दिनांक:- 21/8/2026

Corrigendum-1

In reference to the UBN NO. MHS2627SLOB03215 and eProc Tender ID: 2026_MEDIC_582472_1 Corrigendum is hereby issued under Open Tender published vide no. 157 Dated 05-08-2026 for the **“Request for Proposal (RFP) for Selection of a Project Management Unit (PMU) for Operation & Management of Tele-MANAS Services.”**

Sr. No	Section no. clause No Paragraph / Bullet No.	Corresponding page no in the RFP Document	Specifications given in the tender	Amend / Clarify the specifications.
1	4. Scope of Work	Page No 12	4.6 Awareness activities: - Awareness activities for 14416/Tele-Manas app at various hospital OPDs, Educational institutions and coaching centres.	The Clinical Psychologist/ Psychologist working in the Tele-MANAS cell shall prepare digital IEC (Information, Education, and Communication) materials for the promotion and publicity of the Tele-MANAS program and submit them to the NMHP (National Mental Health Programme) state level for approval. Additionally, without disrupting their core duties in the Tele-MANAS cell, the counselors working in the cell shall promote the Tele-MANAS app and toll-free number among patients and their relatives in the OPD of the medical institution where the Tele-MANAS cell is established. Furthermore, Tele-MANAS IEC materials (4 to 5 Banner/Standby) shall be displayed at prominent locations across the premises.
2	3. Eligibility Criteria	Page No 11	3.1.1 The bidder should have minimum 2 years of experience of operation of a Tele-MANAS Operations or Similar Work in the	The parties who have a minimum experience of 01 year of operating a similar project for any government

			last 5 years (2021-22 to 2025-26) and with respect to project cost work experience of at least One similar work costing not less than the amount equal to 80% of the Estimated Procurement Cost of this project Or Two similar completed works costing not less than the amount equal to 60% of Estimated Procurement Cost of this project Or Three similar completed works costing not less than the amount equal to 50% of Estimated Procurement Cost of this project. Note: For the purpose of this criterion, "Similar Work" shall mean "Operation & Management and/or Project Management Unit (PMU) services involving the deployment, supervision and payroll management of manpower for running a 24x7 call centre / helpline, tele-health / tele-medicine / tele-counselling", executed for any Central / State Government, Public Sector Undertaking, Autonomous / Statutory Body, or reputed public organisation.	entity should be considered eligible for selection. "Similar Work" shall mean "Operation & Management and/or Project Management Unit (PMU) services involving the deployment, supervision and payroll management of manpower for running a 24x7 helpline, (TeleHealth/TeleMedicine/ Telecounselling/Tele Mental Health), executed for any Central / State Government, Public Sector Undertaking, Autonomous / Statutory Body.
3	Instructions To Bidders	Page no 35	11.12 Selection Method Bidder would be selected on the basis of Least Cost Based Selection Method (LCBS) i.e. L1 method as specified in "Financial Evaluation Criteria" of clause titled "Evaluation & Tabulation of Financial Bids", wherein an eligible bidder with adequate technical competence and the most competitive (lowest or L1) rates / quote would be selected for the implementation of the project	The rates which need to be quoted are to be quoted inclusive of GST in Annexure – 4 of RFP Specimen Copy


Mission Director
National Health Mission
(NHM)